Delivery policy

Delivery policy

COVID – 19 Update : Delivery Timelines

1. The delivery timelines will depend as per lock-down status and courier service ability in the respective cities/states/countries.

 Courier or Shipping will vary across different states/cities/countries.

3. The purchases are not urgent requirements & will not be treated as necessary items.

4. Please be Patient with delays on deliveries because of the lock-down.

Shipping: Where? When? How? How much?

- We drive/swim/fly across to more than 200 countries around the world to reach you! Hence we give you a shipping option best suited to your region.
- The shipping cost is calculated at the time of Check Out only, this is a system generated amount based on your Area Zip Code and weight.
- For more information, you can reach our Customer Care at sales@youngberry.in or +91 8749999965
- In case you just can't wait for your order to reach you, you can write to us at <u>sales@youngberry.in</u> and request for Express Shipping, the cost for the same will be

communicated to you at that time.

Cash on Delivery (do we?)

• Sorry! We do not offer the Cash On Delivery Option.

When do we deliver?

 All domestic and International orders will take about 15-35 Days for dispatch from the date of order. Further information on the order status can be provided by our customer care upon request at <u>sales@youngberry.in</u>

Important Information

Order cut-off times are provided as guidelines only to give you a fair idea of when we may come knocking at your door! And these do not take into account possible delays caused by payment authorization. We aim to dispatch all orders within 1-3 weeks, however estimated delivery times are to be used as a guide only and commence from the date of dispatch. We are not responsible for any delays caused by destination customs clearance processes, only responsible for making you look gorgeous and feeling fabulous! Please do note that we are unable to redirect orders once items have been dispatched and that all orders require a signature upon receipt.

For International Customers:

Most countries are shipped to on a DDU (Delivery Duty Unpaid) basis, which means product prices displayed are exclusive of all import duties. As the recipient, you are liable for all import duties, customs and local sales taxes levied by the country you are in, payment of these at the time of delivery is necessary to release your order from customs on arrival.

For any further information you may refer to our 'Terms of

Service'